



PARTICIPANT'S HELPDESK GUIDELINE

General Information

- HelpDesk is designed to ask questions to the Organizers using the Chat function
- The HelpDesk is organized as ZOOM meeting
- It starts at 8:00 and finishes at 17:30 (UTC +7)
- A participant of HelpDesk:
 - can use Chat to ask questions about technical problems or any other topic related to the conference
 - cannot talk to other participants
 - cannot share any files
 - is muted and cannot unmute himself/herself

Logging to the Help Desk

To log in use the following link:

<https://zoom.us/j/93480721701?pwd=anUwSTIOeS9TVkNRRCtBTGtWUGRqZz09>

or

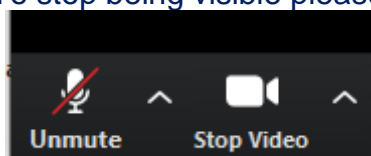
Zoom ID: **934 8072 1701**

Password: **gtsd2020**

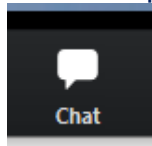
Participant's Guide

When you enter the HelpDesk, you are visible to other participants who are currently in the HelpDesk.

To stop being visible please use the Stop Video button at the bottom of the screen.



To ask a question please use the Chat button at the bottom of the screen.



To leave the HelpDesk, use the Leave Meeting button in the lower right corner of the screen.

